



CARE & MAINTENANCE

ACRYLIC

Item Description:

Transparent or full colour acrylic seat. Non-toxic material with very good mechanical properties, shockproof, unbreakable, antistatic, anti-spot. Produced without emission of harmful substances for humans, things and environment.

Cleaning:

Clean with soft sponges, soaked in soap.

Avoid:

Do not use acetone and trichloroethylene (or solvents in general)

Usage:

Do not use the chair improperly

Do not stand on the seat

Not suitable for outdoor use

Note:

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CARE & MAINTENANCE

ALUMINIUM

Item Description:

Aluminium is a soft metal that produces a blackish residue on the surface to 'protect itself'. This residue normally isn't too evident or problematic, however issues can arise when cleaning products containing sulphuric or hydrochloric acid (turpentine, etc) are used. The black oxidation residue increases and shows more on the finish. This can begin to rub off onto surrounding soft furnishings or clothing.

Cleaning:

Wipe up spills immediately using a clean dry cloth.

We suggest using Brasso to clean the stain mark.

Use a duster or soft brush to clean the surface of any dust or dirt.

Clean with a soft cloth or sponge using warm, soapy water.

Remove non washable deposits using approved cleaners (stainless steel cleaners, light detergents, thinners).

Wipe in one direction only, along the original polish lines.

Rinse well with clean water and wipe dry with a soft rag or chamois leather.

Avoid contact with all acidic substances.

Dust regularly

Wet cloth in a nonabrasive cleaner such as liquid dish soap, and rub the polished chrome component lightly until the original luster reappears. Dry the component with a soft cloth to remove any soap residue.

Avoid:

Avoid use of steel wool or scouring pads.

Do not use any abrasive products, as these will gradually erode the finish. Do not use abrasive sponges as they may leave scratches.

Never leave water or other liquids to sit on metal parts.

Products not specifically marked with the words Suitable for Outdoor Use must not be used outside because they would be subject to permanent damage by the elements.

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CHROME

Item Description:

Polished Chrome support table bases.

Cleaning:

Apply non-abrasive, solvent free cleaners with soft cloth

Buff with "Autosol" metal polish

Autosol product No. 1000, BP 1000

Autosol leaves a water-repelling film to protect from further tarnishing and oxidization

Tarnish & corrosion can be prevented with regular use of cleaners such as Autosol.

Dust regularly

Wet cloth in a nonabrasive cleaner such as liquid dish soap, and rub the polished chrome component lightly until the original luster reappears.

Dry the component with a soft cloth to remove any soap residue.

Avoid:

Do not use abrasive cleaners.

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CHROMED ABS

Item Description:

Chromed ABS polished seat. Non-toxic material with very good mechanical properties, shockproof, unbreakable, antistatic, anti-spot.

Produced without emission of harmful substances for humans, things and environment.

Cleaning:

Clean with soft sponges, soaked in water and dry the surface.

Avoid:

Do not use cotton clothes, paper towels, and granular agent cleansing which could opacity or scratch the surface.

Do not use cleaning or solvents.

Usage:

Do not stand on it

Do not seat on the back

Not suitable for outdoor use

Note:

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CARE & MAINTENANCE

FABRIC AND ARTIFICIAL LEATHER TREATMENT

Cleaning:

Remove dust regularly with a vacuum cleaner with fine suction force and then comb the surface with a soft brush in the pile direction. Wipe the fabrics from time to time with a moistened white cotton cloth or buckskin to prevent excessive drying of the fibre by dry air in the room. Dry spilled liquids from the surface immediately with a white cotton or paper towel; do not smear the liquid on the surface unnecessarily. Do not let coarse impurities dry on the surface but remove them immediately with a dull object (such as a spoon). Finer impurities can be cleaned with lukewarm water (up to 30 °C) with a non-aggressive washing detergent. Do not scrub stains but wipe them off carefully with a moistened sponge. Wipe the stains from the edge towards the centre (or in the pile direction) to avoid making them larger. Do not press the solution to the fabric so as not to wet it excessively.

Dry excessive moisture with a dry cloth again. Let the surface dry in room temperature, do not dry it in the sun, near heat sources, by hair dryers etc. Comb the dry fabric with a soft brush in the pile direction. In case of severe staining, use dry foam, an upholstery cleaner or chemical cleaner according to the symbol on the fabric. Foam shampooing should carefully follow the instructions of the detergent manufacturer. If you do not want to risk in-house cleaning or do not know how to do it, ask a specialised company.

Pilling may be removed by brushing with a fine brush. Synthetic fibre is firmer and therefore pilling may be removed by careful cutting off with scissors or by means of special blades. Never tear the pilling off the fabric by force. There is no guarantee that the pilling will not reappear after their removal.

Artificial leather is usually undemanding in maintenance. Remove dust regularly with a fine suction force of your vacuum cleaner or with a wet cotton cloth. Dry spilled liquids immediately by a dry cotton or paper towel. Do not let other stains dry on the surface but remove them from the surface immediately with lukewarm water. Wipe the surface carefully with a moistened cotton cloth and dry with a dry towel.

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GENIUNE LEATHER

Item Description:

Seat covered in genuine leather, from cattles of European origin, Tanned with vegetable substances, polyurethane and aniline colour.

Manufacturing and finishes with treatment without emission of harmful substances for humans, things and environment.

Cleaning:

Clean with soft cloth damped with water. Possible liquid or left over substances should be immediately removed to avoid absorption.

Avoid:

Do not wash with detergents

Avoid to leave it in humid environments

Avoid lasting exposure to sources of light and heat

Avoid shocks, they could scratch the surface

Do not stack

Usage:

Do not use the chair incorrectly

Do not stand on it

Not suitable for outdoor use

Do not seat on the back

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CARE & MAINTENANCE

TREATMENT OF LACQUERED TOPS

Cleaning:

Lacquered surface finish does not usually require special maintenance. Dust wooden parts of the product with a soft, clean and dry duster of lint-free material (cotton, linen, buckskin). When dusting the furniture, do not press hard on the duster to avoid irreversible polishing of the surface. Wipe off spilled liquids immediately. Do not let large stains dry on the surface but remove them immediately with a moistened cotton cloth and then wipe the treated area dry.

Cleaning and treatment with special furniture detergents is not necessary. However, if you do use them, you should follow instructions for use by their manufacturers and test them first on a less visible area.

Never use concentrates or abrasive detergents (abrasive and polishing paste, powders) as they might scratch and damage the lacquered surface. Never use furniture polish or other products containing oils or waxes on a matt surface as they would produce uneven glossy stains on the surface.

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METHACRYLATE

Item Description:

Seat in curved methacrylate lays, a noble and prestigious material, well-known for its resistance and duration. Non-toxic, stain resistant, UV-resistant in normal indoor environments. Avoid shocks.

Manufacturing and finishes with treatment without emission of harmful substances for humans, things and environments.

Cleaning:

Clean with a soft and nonabrasive cloth, soaked in neutral soap or neutral cleaners diluted in water.

Avoid:

Do not use any solvents. Absolutely do not use ethylic alcohol or cleaners with ammonia, acetone or trichloroethylene.

Usage:

Avoid shocks and improper use of the chair

Do not seat on the back

Do not stack more than 4 pieces

Do not drag the stacked chairs

Use the trolley to move them.

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NATURAL LEATHER TREATMENT

Cleaning:

Remove dust regularly with a fine suction force of your vacuum cleaner or with a wet cotton cloth. Dry spilled liquids immediately with a dry cotton or paper towel. Do not let other stains dry on the surface but remove them from the surface immediately with lukewarm water. Wipe the surface carefully with a moistened cotton cloth and dry with a dry towel. Once the leather absorbs the liquid, the staining may be irreversible! Complex leather cleaning and conservation by special leather cleaners is recommended to be done 2 - 4 times a year depending on the intensity of the furniture use. When using any of these cleaners, follow the manufacturer's instructions and test the product first on a less visible area.

Never use chemical solvents or removers (acetone, benzene, and trichloroethylene) or abrasive cleaning paste for fabrics, artificial and natural leathers. Never use polishes or oil- or wax-based products for artificial leather cleaning as they might produce uneven glossy stains on the surface. When cleaning, prevent contact of the detergent with the wooden parts of the product.

Do not use hot water or steam cleaners to avoid damage to the upholstery material and do not expose the wooden parts to excessive moisture and heat.

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OILED SURFACE TREATMENT

Cleaning:

Oiled surface finish requires regular care and preventive careful use. Dust wooden parts of the product with a soft, clean and dry duster of lint-free material (cotton, linen). Dry spilled liquids from the surface immediately with a textile or paper towel; do not smear the liquid on the surface unnecessarily. Then wipe the surface with a well wrung out cloth in the direction of the wood fibre and dry immediately. Do not let large stains dry on the surface but remove immediately and wipe the area using the same procedure.

It is recommended to check oiled furniture regularly and treat it with a new oil layer when necessary. Wood may absorb oil unevenly during manufacturing and therefore the surface may be rougher to the touch or porous in places. The oil itself also naturally dries out. Rough and abraded spots, glossy edges, stains, minor scratches, dirt from shoes etc, can be repaired by a new oil layer. If you use a furniture treatment set recommended by the furniture manufacturer, follow the instructions for use carefully.

If you use any other commercially available product for oiled surface treatment, follow its manufacturer's instructions and test the product first on a less visible area.

Simplified work procedure description: Sand the damaged place by even pressure with a fine sand paper in the direction of the wood fibre. Carefully remove the sanding dust from the surface. Then apply a thin even layer of oil on the surface with a sponge or a cotton cloth. After about 15 minutes, wipe excessive oil with a dry cotton cloth. The surface will dry for at least 12 hours. In case of extensive damage of the surface, repeat the procedure.

Never use concentrates or abrasive detergents (abrasive and polishing paste, powders) as they might scratch and damage the oiled surface.

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TREATMENT OF OTHER PARTS

Cleaning:

Remove dust from the cane parts regularly with a vacuum cleaner with fine suction force or comb the surface carefully with a soft brush. Wipe the cane from time to time with a slightly moistened white cotton cloth or buckskin to prevent excessive drying of the fibre by dry air in the room and let dry naturally.

Other parts of the product may be cleaned with standard cleaning detergents designed for the particular material (plastic, metal, glass etc.). When using any of these cleaners, follow the manufacturer's instructions and test the product first on a less visible area.

Severe staining may be removed with lukewarm water. Don't forget to wipe the surface dry with a soft cotton cloth. The cast iron swivel mechanism of chair types 503, 505, 523 does not need special lubrication. However, a onetime application of a very thin layer of silicone oil will do no harm.

To prevent furniture or floor material damage, it is recommended to check the glides for wear or damage regularly.

Never use chemical solvents or removers (acetone, benzene, and trichloroethylene) or abrasive cleaning paste for any other material of your product. As for laminated surface, never use polishes or oil- or wax based products, as they might produce uneven glossy stains on the surface.

Repair of Minor Stains:

We recommend cleaning stains on leather before allowed to dry; never rub stains, drain them with a clean cloth, again, adhere to instructions from cleaning agent.

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FIRE RETARDANT POLYCARBONATE CLASSE 1 (UNO)

Item Description:

In fire retardant Polycarbonate transparent seat.
Non-toxic material with mechanical properties, shock proof, unbreakable.
Suitable for outdoor use.

Cleaning:

Clean with a soft and not abrasive damp cloth and soap or neutral liquid detergents diluted with water.

Avoid:

Do not use ethyl alcohol or detergents that contain even small amounts of acetone trichloroethylene or ammonia or solvents.

Usage:

Do not use the chair improperly
Do not stand on it
Do not seat on the back.

Note:

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POLYETHYLENE

Item Description:

Polyethylene products, non-toxic material with excellent mechanical properties, shockproof, unbreakable, anti-spot, UV-resistant.

Manufacturing and finishing treatments without emission of substances toxic for people, things and environment.

Cleaning:

Clean with a soft and not abrasive cloth, soaked in neutral soap or cleaners. Use of steam is allowed, ethylic alcohol or thinner.

Avoid:

Do not use abrasive sponges and granular detergents that could damage the surface.

Usage:

Suitable for outdoor use
Do not use the chair improperly
Do not stand on the seat
Do not seat on the back.

Note:

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PRODUCT ASSEMBLY AND JOINT CHECK

Inspection:

Follow the Assembly Instructions when assembling the purchased product. Assemble tables on a suitable soft surface. This will prevent mechanical damage to the table top. After completing the assembly, take the table out from the carton wrap and put it on legs. The table should be handled by the number of persons recommended in the Assembly Instructions.

Otherwise you might cause damage to the legs, the table top or the folding mechanism. Regularly check and tighten all screws and bolts used for connections of the individual parts. This will increase the life and overall strength of the product. Increased clearance of the joints may result in excessive stress on parts and subsequent damage to the product.

Important information:

After the end of the furniture service life treat it as waste that is hand it over to an authorised waste disposal company for environmental disposal.

Please follow all the instructions and recommendations contained herein. Regular professional care will extend the life of your product. In addition, professional care may be required for application of warranty claims. In case of your failure to follow the above mentioned instructions and recommendations, the manufacturer takes no responsibility for potential damage caused by inappropriate use or handling of the product.

James Richardson Furniture strives to continuously improve all its products. Therefore please note that changes of the used materials, structure or surface finish may occur at any time. This may also be connected with changes of instructions or recommendations for use of the products.

Thank you for your understanding. We wish you pleasant moments with our products.

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CARE & MAINTENANCE
REGENERATED LEATHER

Item Description:

Seat covered in regenerated leather, obtained from tanned leather.
Manufacturing and finishes with treatment without emission of harmful substances for humans, things and environment.

Cleaning:

Clean with soft cloth dampened with water. Possible liquid or other leftover substances should be immediately removed to avoid absorption.

Avoid:

Do not wash with detergents
Avoid to leave it in humid environments
Avoid lasting exposure to sources of light and heat
Avoid shocks, they could cause cuts and loss of natural fibres resistance
Do not stack

Usage:

Not suitable for outdoor use
Do not use the chair incorrectly
Do not stand on it
Do not seat on the back

Note:

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STAINLESS STEEL

Item Description:

Stainless steel is known for its ability to be a clean surface that resists corrosion and rust, it responds well to cleaning, as long as certain rules are followed. Stainless steel Furniture is not totally impervious to corrosion and should all be regularly cleaned.

Infrequent cleaning can lead to small brown spots appearing on the surface of the steel. These brown "spots" appearing on the surface may be caused by airborne pollutants in urban areas or salt in areas that are closer to the coast.

These discolourations however are purely superficial and would in no way affect the mechanical strength or integrity of the furniture, they are simply superficial discolourations that require cleaning to restore the stainless steel to its original appearance.

Cleaning:

1. Water and a cloth.

Routine cleaning can be accomplished by using warm water and a cloth. This is the least risky option for cleaning stainless steel.

Dry with a towel or cloth to prevent water spots. Wipe in the directions of the polish lines.

Microfiber cleaning cloths can be a great option to use when cleaning stainless steel.

2. Mild detergent, (dish washing liquid) and cloth.

For cleaning that needs more power, mild detergent and warm water can do a great job without damaging your stainless steel. Make sure you rinse the surface thoroughly to prevent staining and spotting. Towel dry to prevent water spots which can be caused by minerals in water.

Avoid:

NEVER USE ABRASIVE CLEANERS. MAJOR SCRATCHES ARE REMOVED WITH a SCOTHBRITE PAD & WD40 SPRAY going with the grain of the stainless steel only.

Note:

Since methods and conditions are beyond our control,



CARE & MAINTENANCE

TEAK TIMBER

Item Description:

Teak is the premium natural material for outdoor furniture. Teak is an extremely durable hardwood; it requires very little care to preserve its good looks and integrity over decades of use. It is also a material of natural beauty that displays a wide variation of rich grain and colour ranging from light honey gold to deep chocolate brown. The natural growth process ensures endless variation so that no two pieces will ever be exactly alike in grain and colour.

Cleaning:

Natural Teak

New teak furniture often has a slight surface sheen. This is from the oil naturally occurring in teak wood. This surface oil will be washed away after a short time outdoors. The oils and resins that remain inside give teak its lasting durability. This gradual process usually takes from six to twelve months depending on local conditions. Water spots or other discolourations may occur early in the weathering process. After the wood has been exposed to moisture the surface grain may raise slightly. Some small cracks may also develop in the wood surface. This is a natural weathering effect and will soon blend into the surrounding surface. The slight separation of the grain has no effect on the strength and longevity of the furniture. Teak will return to its original smooth feel after the initial weathering process. Cleaning with a soft bristle brush or Scotch Brite® pad and soapy water will help to return the surface to a smooth finish.

Once the furniture has taken on a weathered surface, it is easily maintained by an annual cleaning with a soft bristled brush and soapy water to remove accumulated dirt. Most dirt and stains can be removed with soapy water and a brush. For tough stains and mildew add one part household bleach to two parts water in the soap solution. Rinse well with clean water after washing. Pressure washers are to be avoided as they can scour and roughen the wood surface. Also, the use of steel wool is not recommended as it can leave a residue that can produce rust spots.

Teak Cleaner

Teak that has not been cleaned can become dark gray or black after some years. For this case we offer Domus Teak Cleaner to clean your furniture. This highly concentrated cleaner removes accumulated dirt and grease from the surface of the furniture and it also contains brightener ingredients which will help to bring back the original teak colour.

Teak Protector

After cleaning with Domus Teak Cleaner, the golden colour of the teak can be extended with the application of Domus Teak

Protector. This is a high-quality, multi-purpose wood treatment specifically formulated to enhance and help preserve the natural beauty of teak outdoor furniture.

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UPHOLSTERED PARTS

Cleaning:

The texture of the fabrics used for furniture upholstery is different from the texture of the fabrics used for clothes and cannot be washed in most cases. Sunshine, radiant heat sources or cold dry air generated by air conditioners cause drying of the fibre, which deprives the fibres from their flexibility, firmness and colour stability. Dust and sand particles are abrasive materials damaging the fibre. Sweat, skin grease or substances contained in cosmetic products can stain the fabric surface or react with the pigments used for the fabric dyeing. These effects, unlike staining with liquids, can act unnoticed but may contribute to accelerated ageing of the material.

During upholstery or subsequent use, moderate waving or folding of the upholstery material may occur. In the course of the product use, mutual rubbing of materials against each other may cause piling on the most stressed parts of the upholstered surface. These changes are given by the properties of the upholstery material or by the used upholstery technology and cannot be subject to claim.

Light shades of fabrics, artificial or natural leathers, can be stained when in contact with other materials (non-colourfast textiles, denim, newspapers, magazines etc.). This staining, caused by chemical reactions of colour pigments, is not a sign of low quality of the upholstery materials and cannot be subject to claim.

Natural leather is a very popular upholstery material as it is soft and warm to the touch, has a pleasant characteristic smell and is wear resistant. Its quality depends on the animal's lifestyle as well as on the method of the leather processing. Minor defects originating during the animal's life, such as wrinkles, blood veins, scars, scratches etc, are regarded as permissible and are even required as an evidence of the 'genuine and unique' quality of the leather. Unacceptable defects include deep scratches, burnt marks, thin leather and processing-related defects. Small and large defects are carefully eliminated from the cutting pattern to ensure the maximum quality of the upholstery. In case of products with removable seat or backrest parts with exchangeable upholstery, the PUR foam should be protected against liquid soaking by a cover made of a waterproof material Sanapur. This material is washable, provided with antibacterial treatment and easy to maintain.

International cleaning symbols inform about proper care of the material.

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veneer

Item Description:

Veneer is a natural wood product, so it requires more attention than other surfaces. When veneer is properly cared for, it will last long and keep looking beautiful. To maintain the quality of your products, please follow the cleaning procedures outlined here. The instructions for the care and maintenance of James Richardson Furniture products are provided to you as a service. No warranty is implied since results may vary.

Cleaning:

This includes James Richardson Furniture products finished with wood veneer or recut wood veneer.

Routine Care - Normal Cleaning

- Dust regularly with a slightly damp, soft, lint-free cloth.
- Wipe dry with a dry, soft cloth in the direction of the wood grain.
- Spills should be immediately wiped up with a damp cloth.

Once a month

- Clean the surface with a soft cloth dampened with a quality cleaner formulated for wood furniture.
- Wipe the surface in the direction of the wood grain to remove dirt and fingerprints.
- Wipe dry with a clean, dry cloth.

Stains:

James Richardson Furniture veneers meet strict testing standards for resistance to wear, light, stains, water, and pressure. To reduce the risk of damage, take some precautions: Use coasters for glasses and mugs. If a glass top is added to the veneer surface, be sure it rests on felt pads. Don't place a potted plant on a veneer surface unless it's in a water-tight container or in a drip tray. Don't let vinyl binders stay on a surface for very long. Use protective pads under equipment with "rubber" cushioning feet. Some chemical compounds used in the feet on office equipment, such as printers and monitor stands, may leave permanent stains or marks.

Minor repair of water rings, stains, and scratches:

- Rub the surface lightly in the direction of the wood grain using steel wool.
- Apply a scratch-removing polish with a colour and value that simulate the veneer.

If the scratches are deep, consult a professional furniture refinisher.



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WOODEN PARTS

Cleaning:

Every piece of wood has its unique character and texture, which means that there are no two absolutely identical products and that identical appearance of two table tops and additional panels cannot be guaranteed.

Also knots and pith rays are common features of naturally growing material. Our products may contain small healthy knots which document the natural origin of the material.

The very structure of wood and its processing is a cause of different reactions of the individual parts to dyes and finishing materials. Steaming causes the characteristic pinkish colour of beech wood, which may mainly be seen in the light-stained shades. Steaming also changes wood properties of veneer, therefore veneers and solid wood react differently to dyeing, staining and finishing materials. UV radiation may cause colour differences between solid wood and veneered parts of the same product.

Also dye oxidation caused by UV radiation will be different on a table top and a less frequently used or hidden insert panel.

These changes cannot be subject to claim.

Wood as a natural material constantly breathes and reacts to the ambient environment. As a result, micro cracks may appear in the lacquer or the wood texture may slightly surface in the course of life of the wooden product. Liquids act negatively on the surface, soaking through may cause stains or glass bottom prints. Therefore, all spilled liquids should be wiped dry immediately.

Lacquered or oiled surface can also change colour or get damaged by placing a hot pot on the table top. This unwanted effect may be prevented by careful handling and use of insulating mats under hot pots or bowls.

Another natural reaction to the environment is colour change in products with manually bent wooden parts. For this reason, a dimension tolerance of ± 2 cm is defined for the leg spacing of every bent furniture product. The bent parts may also be stressed by transport, which may result in slight wobble of the product. This is not a product defect, as this condition is remedied by sitting on it. Tolerance of ± 3 mm is defined for solid wood table tops to account for environmental effects.

This tolerance also applies to the table top connection to the additional folding panel. Spontaneous sag of separate table tops is prevented by a milled-in metal bar on the bottom side supplied from the dimensions over 50 cm.

Note:

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